

RETURN INSTRUCTIONS

New product(s) are eligible for return within a **60-day** period from the date of purchase. To expedite your return, please complete the following information.

1. Enclose this form with your returned merchandise.
2. Include the original receipt of purchase or web order number.
3. Product can be returned via FedEx, UPS or USPS. We highly recommend obtaining a tracking number and insuring your package.
4. Customer is responsible for return shipping fees.

REASON FOR RETURN (CHECK ONE):

- Changed My Mind
- Just Didn't Like
- Received **Incorrect** Color/Size
- Item Received Damaged
- Received **Incorrect** Item
- Didn't Fit
- Warranty Exchange
- Other: _____

I WOULD LIKE TO DO ONE OF THE FOLLOWING:

- Replace with Same Item
- Exchange for the Following: New Style _____
New Size _____ New Color _____
- Credit by Original Method of Payment

Comments (Optional) _____

FOR EXCHANGE OR RETURN

Please Ship To:

ATTN: Trion:Z Returns Department
Colantotte International, Inc. dba Trion:Z
1930 Palomar Point Way, Suite 105
Carlsbad, CA 92008

Name: _____

Trion:Z Order Number (if applicable): _____

Ship - To Address: _____

Daytime Telephone Number: _____

Email Address: _____

Cut Here _____

RETURN POLICY

New Products purchased on **www.TrionZ.com** are eligible for return within a **60-day** period from the date of purchase. Returned products must be received in new, unused and resalable condition. **Trion:Z reserves the right to refuse receipt of returned product should that product not meet Trion:Z's criteria for new, unused or resalable condition.** Used products may not be returned for refund or exchange. Order entry or shipping errors must be identified and claimed **within 15 days** of receipt of shipment by contacting Trion:Z Customer Service **760.496.1048 ext 7**.

All products must be received in new, resalable condition or shipment will be deemed unacceptable and returned at the customer's expense. All return shipping charges will be assumed by the customer.

Limited Warranty**

Trion:Z provides a limited warranty policy on its bracelets as it relates to manufacturing defects and workmanship for six months from the date of purchase. Any defects occurring during this time frame as a result of normal use will be either repaired or replaced at the expense of Trion:Z. The following conditions apply to this warranty:

1. The bracelet must have been purchased from an authorized Trion:Z dealer. We will not accept any product from e-bay.
2. The consumer must present proof of purchase from an authorized dealer.
3. The manufacturer reserves the right to refuse warranty claim based on evidence of abuse, mistreatment, defacing or misuse upon receipt of returned product.

*** Return or warranty products purchased from Dick's Sporting Goods or GNC will need to be returned to original store of purchase. Trion:Z will not receive products purchased from the stores mentioned above.**

****TERMS SUBJECT TO CHANGE WITHOUT NOTICE**