

**RETURN INSTRUCTIONS**

New product(s) are eligible for return within a **60-day** period from the date of purchase. To expedite your return, please complete the following information.

1. Enclose this form with your returned merchandise.
2. Include the original receipt of purchase or web order number.
3. For your protection, return the product insured via FedEx, UPS or USPS and to obtain a tracking number.
4. If the return/ exchange is not in our error, we will not incur the shipping charge. Please reference your packing slip.

**REASON FOR RETURN (CHECK ONE):**

- Changed My Mind
- Just Didn't Like
- Received **Incorrect** Color
- Received Damaged
- Received **Incorrect** Item
- Size Didn't Fit
- Warranty Exchange
- Other: \_\_\_\_\_

**FOR AN EXCHANGE/ RETURN/ OR NEW PURCHASE**

**Please Return To:**

**ATTN: Trion:Z Returns Department**  
**Colantotte International, Inc. dba Trion:Z**  
**1930 Palomar Point Way, Suite 105**  
**Carlsbad, CA 92008**

Name: \_\_\_\_\_

Original Order Number Is: \_\_\_\_\_

Ship - To Address: \_\_\_\_\_

Daytime Telephone Number Is: \_\_\_\_\_

Email Address: \_\_\_\_\_

**I WOULD LIKE THE RETURN TO BE (CHECK ONE)**

- Replace with Same Item
- Exchange for the Following: New Style \_\_\_\_\_  
New Size \_\_\_\_\_ New Color \_\_\_\_\_
- Credit by Original Method of Payment

Comments (Optional) \_\_\_\_\_

Cut Here -----

**RETURN POLICY**

New Products purchased on **www.TrionZ.com** are eligible for return within a **60-day** period from the date of purchase. Returned products must be received in new, unused and resalable condition. **Trion:Z reserves the right to refuse receipt of returned product should that product not meet Trion:Z's criteria for new, unused or resalable condition.** Used products may not be returned for refund or exchange. Order entry or shipping errors must be identified and claimed **within 15 days** of receipt of shipment by contacting Trion:Z Customer Service **760.496.1048 ext 7**.

**All products must be received in new, resalable condition or shipment will be deemed unacceptable and returned at the customer's expense. All returned shipping charges will be assumed by the customer.**

**Limited Warranty**

Trion:Z provides a limited warranty policy on its bracelets as it relates to manufacturing defects and workmanship for six months from the date of purchase. Any defects occurring during this time frame as a result of normal use will be either repaired or replaced at the expense of Trion:Z. The following conditions apply to this warranty:

1. The bracelet must have been purchased from an authorized Trion:Z dealer. We will not accept any product from e-bay.
2. The consumer must present proof of purchase from an authorized dealer.
3. The manufacturer reserves the right to refuse warranty claim based on evidence of abuse, mistreatment, defacing or misuse upon receipt of returned product.
4. This warranty applies only to the original customer of the Trion: Z product.
5. The replacement product will be under the same warranty as the original bracelet, assuming its purchase date for future warranty purposes.
6. Trion: Z management reserves the right to change the terms of this warranty policy.

**\* Return or warranty products purchased from Dick's Sporting Goods or GNC will need to be returned to original store of purchase. Trion:Z will not receive products purchased from the stores mentioned above.**